

REWARDS Program Rules (Effective June 1, 2005; Updated September 24, 2009)

Frequent Stay Program

The Frequent Stay Program was developed to reward Guests who frequently stay at La Dolce Vita Resort & Spa. Individuals who wish to participate in the program, must register with the Resort to receive a REWARDS Number; one REWARDS number per person. Receive your number by registering on-line under the REWARDS tab on our website:

www.LaDolceVitaResort.com

Rules of the Program:

1. A Guest must identify his REWARDS Number when making the room reservation; one REWARDS number per reservation. (Your number is on file at the resort, if you forget it.)
2. REWARDS points can only be assigned to the guest registered to the room, regardless of who pays for the room.
3. Points are not transferable between REWARDS members nor can a non-Member donate "nights" to REWARDS Members.
4. REWARDS points are not given for "free day" promotions or complimentary nights.
5. REWARDS points are recorded when the guest checks into the resort, not when the reservation is made, and credited to the Member's account within 14 days.
6. You only receive points after you register for the Program and are NOT retroactive.
7. Points for the Referral and the Frequent Stay programs will be combined.
8. When 7 Nights (7 points) have been accumulated, a "free night" certificate will be emailed to you.

Using your certificate:

9. When making your reservation in-person, by telephone or on-line, it is critical that you tell us you want to use a REWARDS certificate and give us the Certificate Number. We will then be able to see if we have met the quota of complimentary rooms for that time period. Please do not wait until you check into the resort to tell us you are using a REWARDS certificate or we may not be able to honor it for that stay.
10. Certificates are valid for 12 months from the time of issue and can be combined with other paid nights. (The certificate will be applied to the least expensive night.)
11. Certificates are valid weekdays and weekends, (excludes holidays and special events or nights where the maximum number of complimentary rooms has been met) and for any type of room, depending on availability.
12. The gift certificate is transferable.
13. Only one REWARDS certificate can be used per visit.
14. REWARDS certificates can not be combined with any other "free night" promotions.
15. You must submit your certificate (color or B&W) when checking into the hotel.

Guest Referral Program

The Guest Referral Program was developed to reward individuals who refer New Guests to La Dolce Vita Resort & Spa. Individuals who wish to participate in the program, must register with the Resort to receive a REWARDS Number; one REWARDS number per person. Receive your number by registering on-line under the REWARDS tab on our website: www.LaDolceVitaResort.com. It is not necessary to have stayed at the Resort in order to refer someone; however, you need to register and receive a REWARDS Number.

Rules of the Program:

1. A New Guest referred to the Resort must stay at La Dolce Vita Resort at least one night.
 2. The New Guest must not have stayed at La Dolce Vita Resort in the past.
 3. Your Name or REWARDS Number must be mentioned at the time the New Guest makes the reservation or at check in.
- Rules 5-15 of the Frequent Stay Program apply to the Guest Referral Program.